



87 E. State Street • Sherrill, NY 13461
315-361-4090

BENEFICIARY SATISFACTION SURVEY

IN AN EFFORT TO CONTINUOUSLY MONITOR AND MAINTAIN THE HIGHEST DEGREE OF CUSTOMER SATISFACTION AND SERVICE YOU RECEIVE FROM OUR PHARMACY, PLEASE COMPLETE THIS SURVEY AND RETURN TO THE ADDRESS LISTED BELOW.

DATE _____ BENEFICIARY NAME _____

PLEASE RATE YOUR DEGREE OF SATISFACTION ON A SCALE OF 1-5.

1 INDICATING **COMPLETE DISSATISFACTION** AND 5 INDICATING **COMPLETE SATISFACTION**

(CIRCLE YOUR SCORE; IF NOT APPLICABLE, CIRCLE **N/A**)

1. CUSTOMER SERVICE:						
PHARMACIST	1	2	3	4	5	N/A
PHARMACY PERSONNEL	1	2	3	4	5	N/A
DMEPOS PRODUCT TRAINER	1	2	3	4	5	N/A
DELIVERY DRIVER	1	2	3	4	5	N/A
2. TIME FRAME FOR DELIVERY OF PRODUCTS	1	2	3	4	5	N/A
3. QUALITY OF PRODUCT / SERVICE RECEIVED	1	2	3	4	5	N/A
4. PRODUCT EASE OF USE	1	2	3	4	5	N/A
5. PRODUCT SIT UP	1	2	3	4	5	N/A
6. TRAINING RECEIVED ON PRODUCT USE	1	2	3	4	5	N/A
7. TRAINING RECEIVED ON PRODUCT CARE / MAINTENANCE	1	2	3	4	5	N/A
8. PRODUCT SAFETY	1	2	3	4	5	N/A

COMMENTS:

PLEASE RETURN COMPLETED SURVEY TO:

Grand Union of Sherrill LLC
87 E. State Street
Sherrill, NY 13461